



श्री माता वैष्णो देवी विश्वविद्यालय

Shri Mata Vaishno Devi University

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NIQ. No: SMVDU/S&P/Sec.-Wing/AMC-Walkie-Talkie/2024-25/1848

Dated: 22/10/2024

Notice Inviting Quotation

Sub: - Finalization of Annual Maintenance Contract for total 18 nos. of Wireless Radio Sets held with Security Wing at SMVDU

Quotations in sealed cover are invited from registered and authorized Firms / Suppliers or Manufacturers / Service providers, having a valid GST Number and PAN Number for providing Non-Comprehensive Annual Maintenance Contract and for providing rates of spare parts of the below mentioned equipments:

Sl.	Description	Make & Model	Date of purchase of the equipments
1.	18 nos. Wireless Radio Sets held with Security Wing at SMVDU	-Make: Kenwood -Model: NX-420 K3 with Antenna	1. Jan 2018 – 12 nos. 2. October 2018 – 06 nos.

The sealed rate quotations should reach the Central Dispatch Section, SMVDU latest by **04-11-2024, Monday, 2:30 P.M.** Any quotation received after the due date and time shall be summarily rejected. The sealed bids shall be opened on the next working day at **2:30 P.M.** in the presence of authorized representatives, should they wish to attend the same.

Terms & Conditions

1. Rates should be written in figures as well as words. Repair Charges, GST rates, Visiting charges or any other rates/charges, as applicable, and discount if any, should be clearly mentioned in the **Schedule of Quantities [Format enclosed at Annexure 'A']**.
2. The last date for receipt of sealed quotations in the Central Dispatch Section SMVDU is latest by **04-11-2024, Monday, 2:30 P.M.**
3. The successful bidder or his authorized representative shall be required to visit SMVDU Campus, Kakryal, Katra twice a year for inspection of the equipments w.r.t. their operational efficacy, routine preventive maintenance and repairs / renewal of parts, if required. The firm shall furnish a certificate on its letter head with details of inspection, maintenance and replacement of parts (with warranty) carried out by the authorized representative.
4. The quotation / **Schedule of Quantities** should be on the letter head of the Company with reference no. and date, duly signed and stamped.
5. The quotations should be submitted in sealed cover, addressed to the Registrar, SMVDU, super-scribing the NIQ issue number & date and due date & time failing which the quotation is liable to be rejected.

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6. The visiting charges and price quoted for spares shall be final and valid for a period of two years from the date of commencement of AMC.
7. The bidding firm should be an authorized dealer / service provider of M/s JVC KENWOOD Corporation, Japan. The quotation should be accompanied with the valid authorization certificate in this regard.
8. Rates offered must be in INR inclusive of GST and other taxes, if any. The charges for routine preventive maintenance and repair / replacement of spare parts should be included in the visiting charges to be quoted by the bidder.
9. Documents in support of valid GST and PAN Number should be enclosed with the quotation.
10. SMVDU reserves the right to increase the quantity mentioned in this NIQ or to split this quotation and place order on one or more suppliers/ bidders; as well as, the right to reject partly or completely, the quotations without assigning any reasons thereof.
11. The payment will be released after the receipt of all and complete material/equipment with complete accessories in good working condition and its inspection by a duly constituted Inspection Committee.
12. Quotation received after DUE DATE & TIME shall not be considered. SMVDU shall not be responsible for any postal delays.
13. All taxes / duties should be clearly mentioned in the Quotation.
14. The AMC shall initially be for a period of 02 years, which may be extended by another year on mutual consent.
15. **The additional terms & conditions enclosed at Annexure 'B' should be referred by the bidders, which shall be construed as forming part of the NIQ.**
16. **PACKING:** In case the equipment is required to be taken to the shop floor of the bidder for repairs, the equipments shall be packed suitably for dispatch directly to SMVDU at Suppliers expenses and supplier shall be responsible for any damage during transit.
17. **JURISDICTIONS FOR DISPUTES:** In all disputes, the decision of the Registrar, SMVDU, shall be final, conclusive and binding on the supplier. All disputes shall be subject to the jurisdiction of the courts in the District Jammu.
18. **DEVIATIONS:** Deviations, if any, from the specifications given which provide for improvement in the functioning of the equipments will be accepted. Such deviations and their advantages shall be clearly brought out in the tender / quotation.

The NIQ shall be available on the University Website: www.smvdu.ac.in. For any query, contact Purchase Section, SMVDU at the following email id: purchase@smvdu.ac.in.

Signatures:.....

Registrar
Registrar, SMVDU
Shri Mata Vaishno Devi University
Dated: 02/10/2024

[To be provided on Firm/Company Letter Head]

Schedule of Quantities

Name of the Job: Finalization of Annual Maintenance Contract for 18 nos. of Wireless Radio Sets Held with Security Wing at SMVDU

Ref: NIQ Number:..... **Date:**

S. No.	Description	Rate per item (in Rs.)	GST Rate	GST Amount (in Rs.)	Amount inclusive of GST (in Rs.)
A.	Charges per visit to SMVDU campus for inspection and routine maintenance/ repairs of Wireless Radio Sets				
B.	Rates of spare parts of the Wireless Radio Sets required for replacement of defective parts				
1.	Housing (Body Cover)				
2.	Belt Clip				
3.	Helical Antenna				
4.	Volume Control Assembly				
5.	Battery KNB57L				
6.	Accessories Cover				
7.	Volume Knob				
8.	Channel Knob				
9.	Spring for Channel Knob/ Volume Knob				
10.	Channel Selector				
11.	Micro Processor				
12.	Any other charges (to be mentioned), if any				
C.	Total amount (A+B)				
D.	Discount, if any				
E.	Net amount to be paid (C-D)				

Additional Terms and Conditions [if any]:

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Bank details for RTGS Transfer

Name of the Account:

Account No.:

Account Type:

Bank Name:

Branch name and Address:

IFSC Code:

Signature & Stamp of the Supplier

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Annexure 'B'ADDITIONAL TERMS & CONDITIONS**1. Introduction:**

Annual Maintenance Contract of 18 nos. of Wireless Radio Sets (Walkie-Talkie) held with Security Wing, SMVDU.

2. Scope: The scope of the AMC will be as follows:

AMC shall be Non-Comprehensive in nature for the Wireless radio sets. Any fault/issue including the physical damage arising out during the AMC period shall be in the scope of the firm. The selected bidder shall be required to visit SMVDU campus twice a year for physical assessment and routine preventive maintenance of radio sets.

It is advisable that the bidder(s) should visit the site for assessment of the work involved prior to submitting their offer as no claim on account of ignorance of the facts shall be considered later on.

3. AMC Period: The AMC shall be for a period of Two (02) years and may be further extended for One (01) more year on satisfactory performance and mutual consent, from the date of placement of work order.**4. Duties & responsibilities of the vendor for AMC:**

The firm shall be responsible for uninterrupted functioning of the system and shall include all activities as may be required but not limited to the following: -

- (a) Required spares/accessories for keeping the system functional will be in the scope of the firm. Payment for the spares/accessories will be made as per actuals on replacement and submission of bill by the firm.
- (b) The details of the work so carried out by the firm for maintenance of the system shall be duly verified by the I/c Security.
- (c) The firm shall provide / replace / repair the faulty component(s) viz. Antenna, Belt clip, Body cover, Battery lock etc. with parts manufactured by Kenwood.
- (d) Preventive Maintenance Services (PMS) of the system shall be carried out by the firm on bi-annual basis and take necessary action for resolution of the issue(s), if any.
- (e) All the necessary tools, tackles, instruments, consumables etc. required for maintenance/servicing will be arranged by the firm at no extra cost.

5. Payment terms: The payment shall be done on bi-annual basis on production of bill after visit of the representative/technician to the campus for preventive maintenance and / or replacement of parts of the Radio Sets, as the case may be; the bill shall be duly verified by the Security Wing before reimbursement.**6. Technical Pre-qualification Criteria:**

- i) The bidder should be a registered firm having GST no. & PAN Card (proof to be enclosed).

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ii) Bidder should be registered authorized dealer of M/s JVCKENWOOD Corporation, Japan for minimum last 5 years, so as to ensure all time service and support (documentary proof must be enclosed).

iii) Bidder must possess a valid authorisation certificate for the sale and services in India from the manufacturer/Pan India Authorized Distributor, proof of the same to be enclosed.

7. **Procedure for submission of quotation:**

The quotation should be addressed to Registrar, Shri Mata Vaishno Devi University and should indicate charges of AMC i.e for each visit of the Technician to SMVDU twice a year for assessment of the condition and preventive maintenance of the radio sets including service charges for replacement of defective part(s), if any. The rates quoted should be inclusive of all taxes and charges. The rates of the components / spare parts of radio sets should also be quoted for replacement of parts on need basis.

8. The firm quoting lowest consolidated rate of AMC charges and rates of components/parts of radio sets will be considered as the Lowest (L1) bidder for award of AMC.

9. In case of tie of rates quoted by two or more bidders, the bidding firm having longer experience in sales & services of Wireless Radio Sets shall be finalized for award of the contract. The decision of SMVDU shall be final & binding in this regard.

10. The Annual Maintenance Contract may be terminated by either side by giving one month's prior notice. In case of unsatisfactory performance after award of contract, the contract may be terminated by SMVDU at any time and the University shall be at liberty to make alternate arrangement at the cost and risk of the bidder.

11. In case of any dispute, the matter shall be resolved mutually. Decision of the Registrar, SMVDU shall be final, conclusive and binding on bidder. Any legal dispute shall be subject to the jurisdiction of courts in Jammu District only & no other Court shall have the jurisdiction.

12. **Detailed Specifications of the Wireless Walkie-Talkie sets held with Security Wing, SMVDU**

<u>Walkie-Talkie (18 nos.)</u>	
Equipment	UHF Trans receiver
Model No.	NX-420 K3
Manufacturer	JVCKENWOOD CORPORATION, JAPAN
Frequency Range(MHz)	865-867 MHz
Max Output Power (EIRP)	29.98 dBm
Type of Modulation	7K60F7W

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